



MYOB Accountants Enterprise Insolvency

Hotfix

Installation Guide





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Overview

This document should be read in conjunction with specific details about the Hotfix you are about to install on your system. These details were supplied to you by MYOB with this Installation Guide and include:

- The name of the Hotfix
- Who the Hotfix is for
- What the Hotfix will do
- The version of Insolvency to which the Hotfix may be applied (prerequisite)

Note: Ensure that the Hotfix is compatible with the version of MYOB Insolvency that is running on your system. Some Hotfixes may be applied to all versions of MYOB Insolvency, but usually they are specific to a particular version (e.g., Version 3.0.93).

Installation

Phase 1 — Preinstallation

In the preinstallation phase, you should do the following:

- Ensure your system has the relevant pre-requisites. Refer to [Checking Prerequisites](#).
- Obtain the Hotfix file from MYOB. Refer to [Files Required](#).
- Perform a full system backup. Refer to [Full System Backup](#).

Checking Prerequisites

Consult the **Systems Requirements** page on the MYOB website to ensure that MYOB supports your setup environment:

http://myob.com/servlet/Satellite?cid=1111356364276&attrname=SystemRequirements&pagename=MYOB%2FProduct%2FAccountantProduct&site=en_AU&c=Product.

Note: If your system is not listed in the **System Requirements** page, you may experience installation and configuration problems, or MYOB software functionality may be limited or give unexpected results.

In addition to the system requirements listed on the MYOB website, ensure that the Hotfix is designed to be applied to your version of MYOB Insolvency.

Installation

Files Required

The Hotfix script can be obtained by contacting **MYOB Support** on the **Support Hotline 1300 555 666**.

If the update script is supplied to you in **.ZIP** format, it must be unzipped before it can be run. To do this, right-click the .zip file in Windows Explorer and select **Extract all ...** Follow the **Extraction wizard's** instructions and ensure that the script is extracted into the desired folder.

Note: Copying Hotfix files to a standard location on the server is good practice which ensures all software updates are stored in one central place.

Full System Backup

A full backup of your system should be taken before installing the Hotfix.

Separate instructions are provided for standard MS SQL Server (below) and MS SQL Server **2005** (See [To Perform a Full System Backup on MS SQL Server 2005](#) on page 6.)

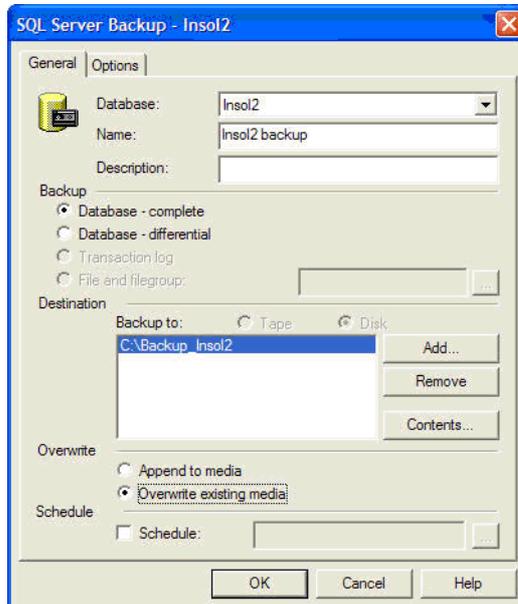
To Perform a Full System Backup on MS SQL Server

1. Ensure all users are logged out of **MYOB Insolvency**.
2. Click **Start > Programs > Microsoft SQL Server > Enterprise Manager**.
3. Expand the folders until you locate the database **INSOL2**.
4. Right-click the database and click **All Tasks**.
5. Click **Backup Database**.

The **SQL Server Backup – Insol2** window opens.

Installation

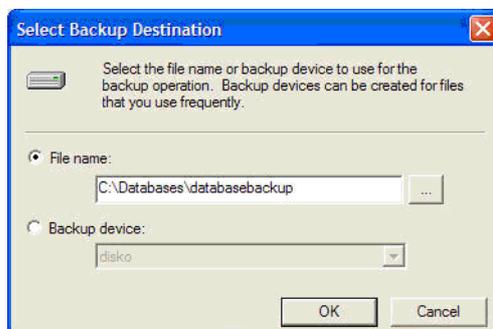
- Under Destination, click **Remove** if there is a file name as illustrated below.



- Click **Add**.

The **Select Backup Destination** window opens.

- Select a location and type a name for the backup in **File name**.



- Click **OK**.
- Select **Overwrite existing media** and click **OK**.
- Click **OK**.

To Perform a Full System Backup on MS SQL Server 2005

- Click **Start > Programs > Microsoft SQL Server 2005 > SQL Server Management Studio**.

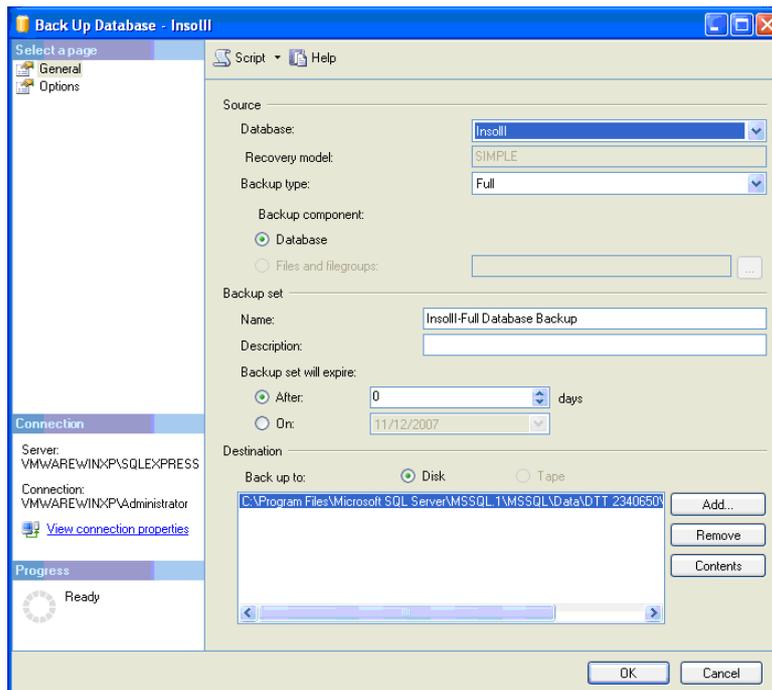
The **Connect to Server** screen opens.

Installation

2. Click **Connect**.

The **SQL Server Management Studio Express** screen opens.

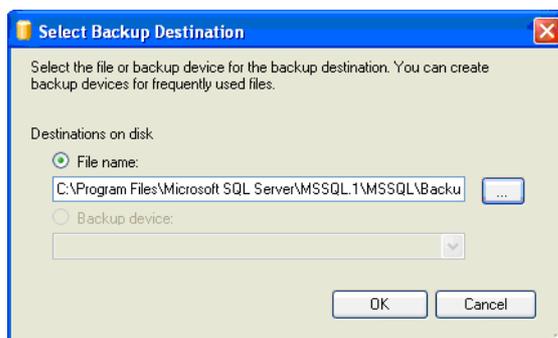
3. Expand the folders until you locate **INSOL2**.
4. Right-click the database and select **Tasks > Backup**.
5. Under **Destination**, click **Remove** if there is a file name present, as shown below.



6. Click **Add**.

The **Select Backup Destination** window opens.

7. Click , then navigate to the backup destination.
8. Enter a name for the backup in **File name**.



Installation

9. Click **OK**.
10. Select the **Options** tab.
11. Select **Overwrite all existing backup sets** and click **OK**.

Phase 2 — Installation

Read this section completely before starting the installation. It will help you plan for the tasks required to successfully install the MYOB Insolvency Hotfix.

Installing the Hotfix

There are two ways you can install the update script:

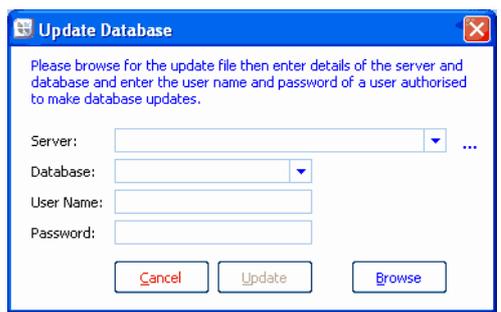
- [From the Insolvency Update Utility](#) (see page 8).
- [Using SQL Server Management Studio Express](#) (see page 10)

From the Insolvency Update Utility

Note: The update script can be run on one workstation with full administration rights to the server.

1. Ensure all users are logged out of MYOB Insolvency.
2. Click **Start > Programs > MYOB > Insolvency > Update Utility**.

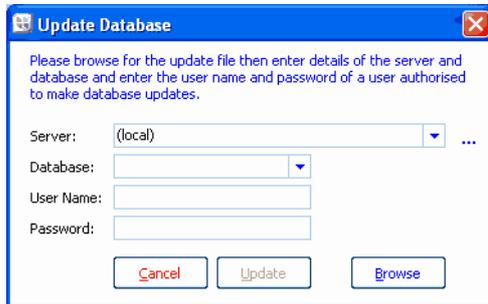
The **Update Database** window opens.



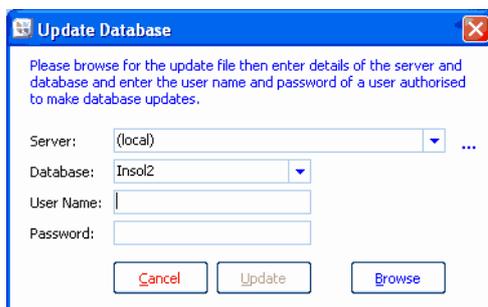
3. Click  to add all available server options to the **Server** drop-down list.

Installation

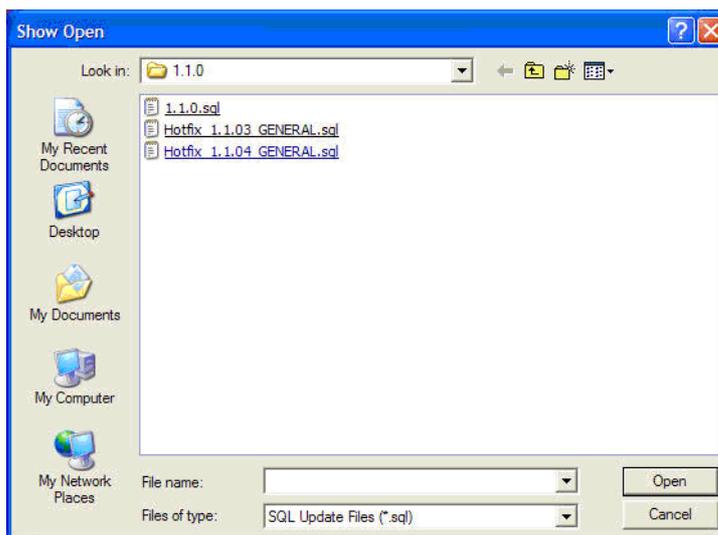
4. Select the server name for the **Insol2** database from the drop-down.



The name **Insol2** should be listed in **Database**. If it is not, type **Insol2**.



5. Enter your Microsoft SQL Server **User Name** (usually **sa**) and **Password**.
6. Click **Browse**.
7. Navigate to where you have stored the MYOB Insolvency Hotfix file and click **Open**.



8. Click **Update**.

Installation

The **Update successful** window opens.

9. Click **OK**.

Using SQL Server Management Studio Express

Note: The update script can be run on one workstation with full administration rights to the server.

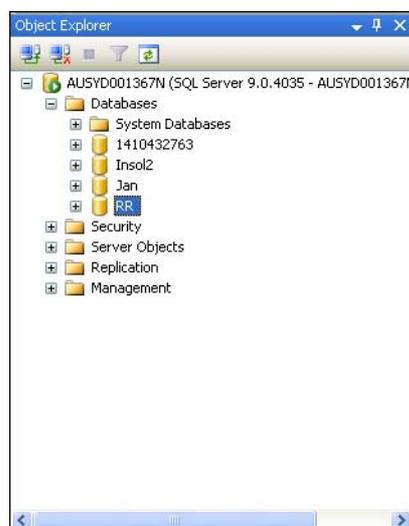
1. Ensure all users are logged out of MYOB Insolvency.
2. Click **Start > Programs > Microsoft SQL Server 2005 > SQL Server Management Studio Express**.

The **Connect to Server** window opens.



3. Ensure you login credentials are correct and click .

The **Object Explorer** will display.

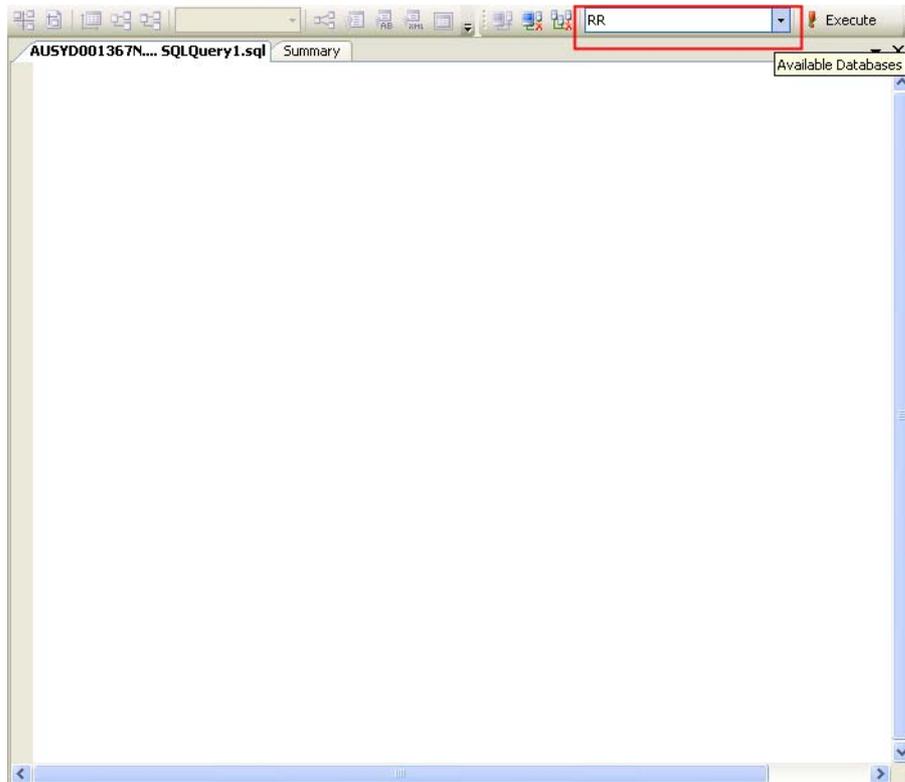


Installation

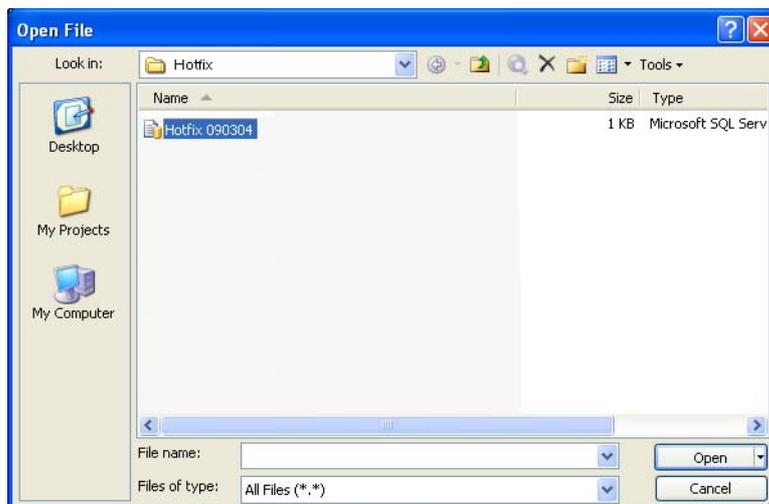
4. Expand the Databases folder, right-click on your Insolvency database and select **New Query**.

A **new query tab** will display.

5. Ensure the correct database is displayed in the dropdown.



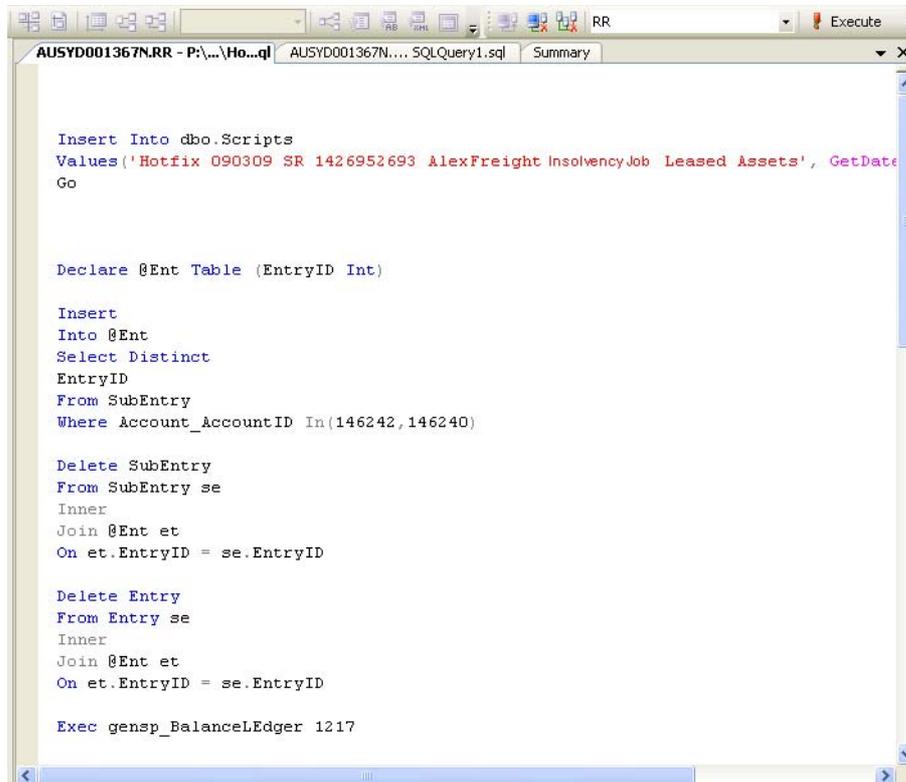
6. Click **File > Open > File**.



Installation

7. Navigate to where you have stored the MYOB Insolvency Hotfix file and click **Open**.

The **Hotfix script** will display in a new tab.



```
Insert Into dbo.Scripts
Values('Hotfix 090309 SR 1426952693 AlexFreight InsolvencyJob Leased Assets', GetDate)
Go

Declare @Ent Table (EntryID Int)

Insert
Into @Ent
Select Distinct
EntryID
From SubEntry
Where Account_AccountID In(146242,146240)

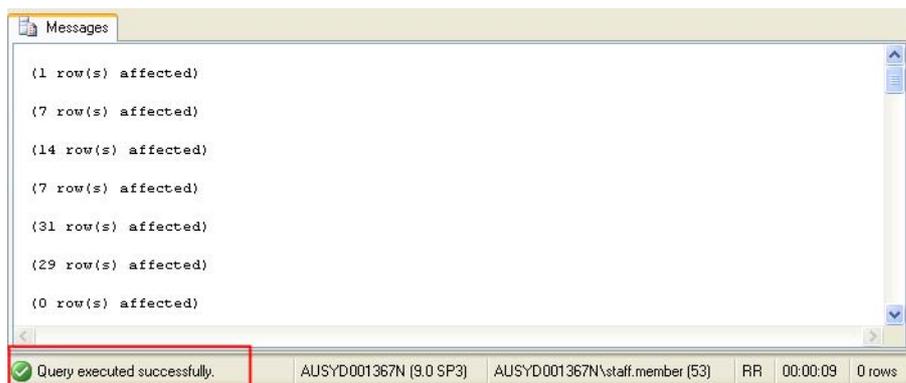
Delete SubEntry
From SubEntry se
Inner
Join @Ent et
On et.EntryID = se.EntryID

Delete Entry
From Entry se
Inner
Join @Ent et
On et.EntryID = se.EntryID

Exec gensp_BalanceLEdger 1217
```

8. Click  **Execute** .

The script will run and the **Query executed successfully** icon will display.



```
(1 row(s) affected)
(7 row(s) affected)
(14 row(s) affected)
(7 row(s) affected)
(31 row(s) affected)
(29 row(s) affected)
(0 row(s) affected)
```

Query executed successfully.

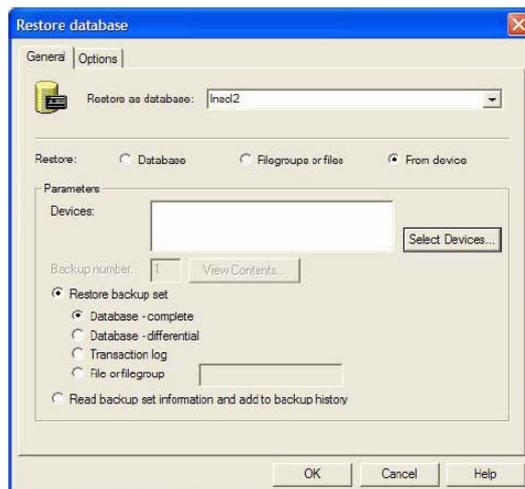
9. Close **SQL Server Management Studio Express**.

Appendix

Separate instructions are provided for standard **MS SQL Server** (below) and **MS SQL Server 2005** (page 15).

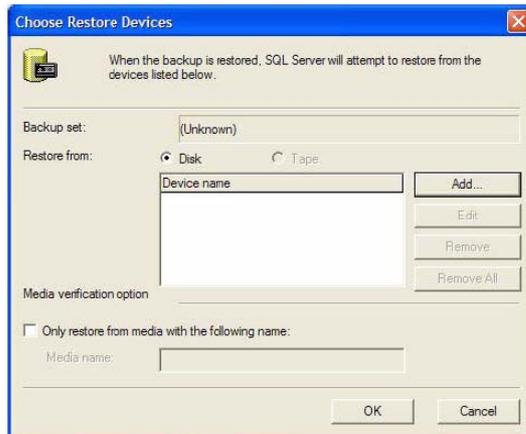
Appendix A — Restoring a Database via SQL Server

1. Click **Start > Programs > Microsoft SQL Server > Enterprise Manager**.
2. Expand the folders until you locate the database **INSOL2**.
3. Right-click and select **All Tasks**.
4. Select **Restore Database**.
5. Select **From device**.
6. Click **Select Devices ...**

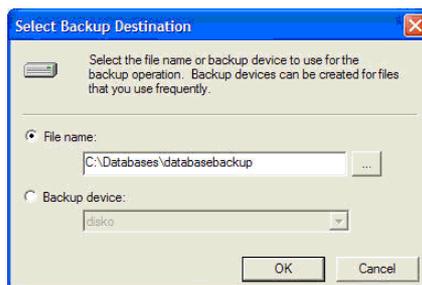


Appendix

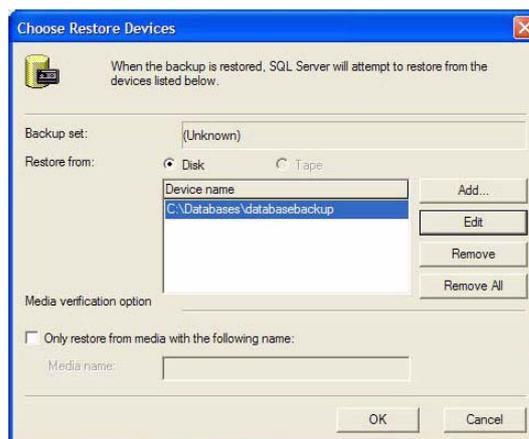
7. Click **Add ...**



8. Click  then browse to the database location.
9. Select the file name of the database and click **OK**.



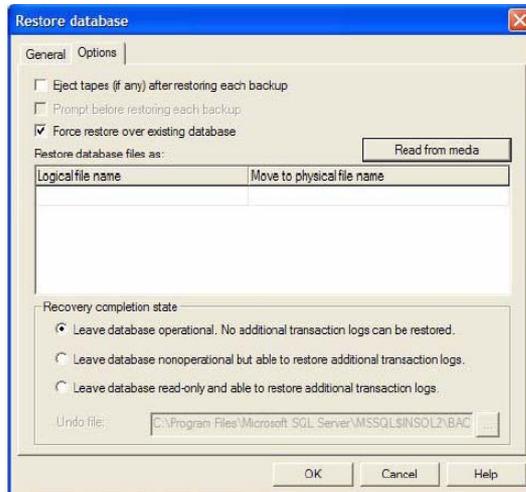
10. Click **OK**.



11. Select the **Options** tab.
12. Check **Force restore over existing database**.

Appendix

13. Click **OK**.



If your SQL databases are stored in a different location, specify the correct location under **Move to physical file name**

Appendix B — Restoring a Database via SQL 2005 Server

These instructions apply only to users running a **MS SQL 2005 Server**. All others should refer to [Appendix A — Restoring a Database via SQL Server](#) on page 13.

1. Click **Start > Programs > Microsoft SQL Server 2005 > SQL Server Management Studio**.

Connect to Server screen opens.

2. Click **Connect**.

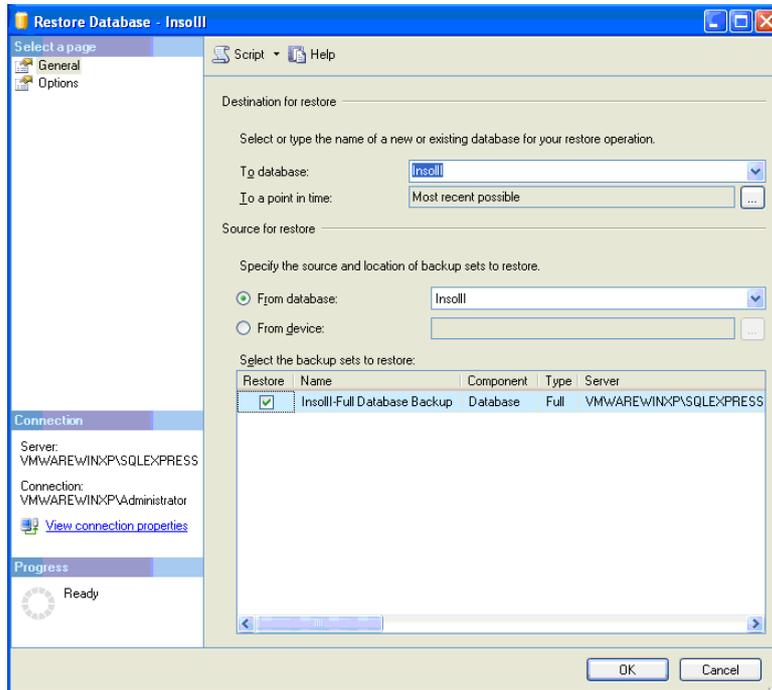
SQL Server Management Studio Express screen opens.

3. Expand the folders until you locate the database to be restored (e.g., **INSOL2**).

4. Right-click **INSOL2** and select **Tasks > Restore > Database**.

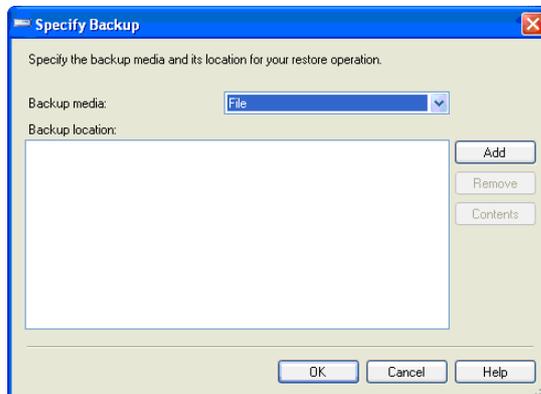
The **Restore database** screen opens.

5. Select **From device**.



6. Click .

The **Specify Backup** screen opens.



7. Click **Add**.

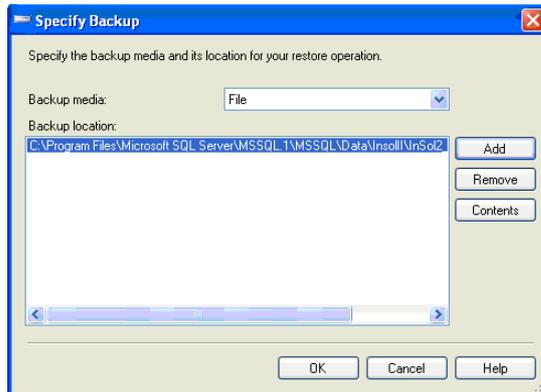
The **Locate backup file** screen opens.

8. Select the database to be restored (e.g., **Insol2**).

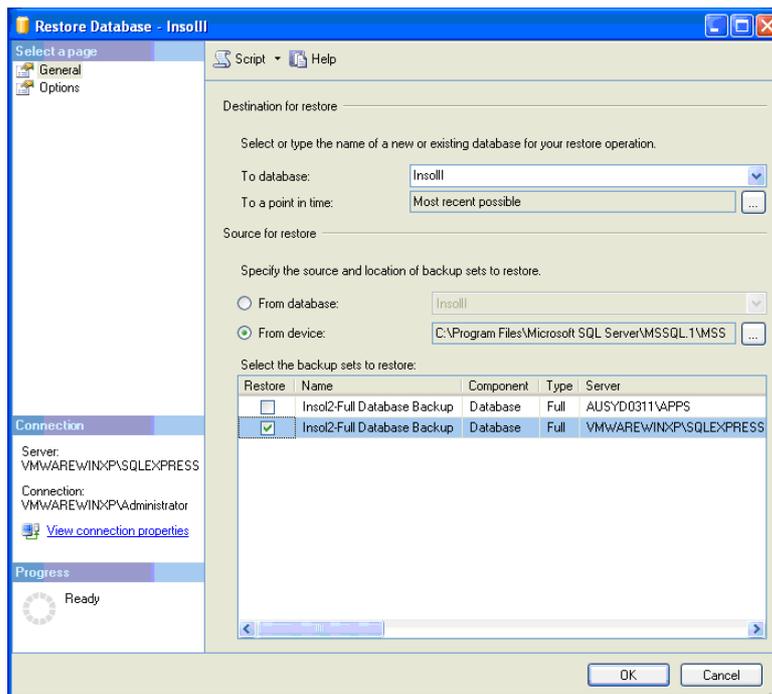
9. Click **OK**.

Appendix

The **Specify backup** screen reappears, with the database selected.



10. Click **OK**.
11. Toggle the **Restore** box to indicate which database you want to restore when there is more than one database.



12. Select the **Options** tab.
13. Select **Overwrite the existing database**.
14. Click .
15. Locate the data and log file respectively.

Appendix

16. Click **OK**.

